

## TERMS & CONDITIONS OF HIRE OF BENNETT COACH TRAVEL LTD

**1** The booking is deemed to have been made when we send you confirmation. Any alterations or changes must be notified to us in good time.

**2** Unless agreed with us beforehand we require a £50 deposit (on cancellation this will be held for 6 months for you to use) with the balance due 10 days prior to the date of journey. If your booking is within 10 days prior to your journey full payment is due.

**3** The hire charge is based on your requirements as shown on your confirmation. Should you request any alterations that would increase the charge, a new quotation may be given or a supplementary charge made.

**4** If you have to cancel the booking our charges are as follow:

Less than 28 days notice    50% of hire charge

Less than 14 days notice    75% of hire charge

Less than 7 days notice    100% of hire

Please note During May June & July any cancellations made will only be refunded if we are able to rehire the Coach & Driver

**5** We shall not be held liable for any damage or loss of passenger's property.

**6** Your hire is subject to strict regulations on the hours a driver may drive or continue to be on duty. **Also we have a No Smoking and No Alcohol Policy on any of our coaches. Seatbelts are to be worn at all times, this is a legal requirement.**

**7** Every effort will be made to fulfil the hire as requested, but we cannot be held responsible for any delays due to factors beyond our control, including break down or adverse traffic conditions. The driver is responsible for determining the route, based on their knowledge and experience, unless otherwise specified by the hiring group. We suggest that hires should allow plenty of time to reach their destination and we shall be happy to offer advice on this if required.

**8** The driver is fully responsible for the safety of the vehicle and its passengers and may refuse to carry any passengers who breach safety regulations or cause danger to themselves or other passengers. We shall not accept any responsibility for returning such passengers home. We reserve the right to cancel the booking at our discretion, without accepting further liability.

**9** **The hirer may be charged for any damage caused to the vehicle, extra cleaning requirements due to the conduct of the passengers at £50 minimum, or passengers returning late to the vehicle at £10 for every 20 minutes after the time booked.**

**10** It is not possible to carry additional passengers beyond the capacity of the vehicle as stated on the confirmation.

**11** The operator reserves the right to use alternative vehicles, including subcontracting if necessary, providing they are of a similar standard and have at least the required seating capacity.

**12** Please note that passengers leave items on the vehicle at their own risk and no responsibility can be taken by either the company or the driver for items lost or damaged.

**13** Luggage and Personal belongings are carried at owner's risk and we shall not be held responsible for any property or equipment left on the coach whether the coach is unattended or the coach driver is present. Any item of lost property will be held for a period of 1 month following the date of hire in accordance with the minimum regulation laid down by the Road Traffic Act 1960 & and Public Services Vehicles Regulations 1995. There may be a charge on collection of lost property. Postage & Packaging will be charged extra.